

- EEOC unit cases closed within 270 days: 85%
- Employment/PA charges drafted within 20 days: 89%
- Employment/PA charges served within 10 days: 98%
- Housing cases closed in 270 days: 90%
- Housing charges drafted within 20 days: 83%
- Housing charges served within 10 days: 92%

- A total of 22 mediations/conciliations were held during the quarter.
 - Mediations/conciliations conducted within 45 days: 100%

- A total of 23 settlements were facilitated by staff.
 - Total relief obtained through mediation/conciliation/settlements: \$260,000

- Number of outreach events for the quarter: 23
 - Percent conducted with a partner: 96%